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<https://www.penlight.org/march-20-press-release-covid-19-update/>

Peninsula Light Company

Dear PenLight Members,

COVID-19 continues to impact our region. In order to assist those experiencing financial hardships **effective**

today PenLight is temporarily suspending customer disconnects and may waive late-fees for at least the next month. We will continue to read meters and send bills.

Members who are able should continue to pay what they can in order to avoid building up a large balance.

Payment Assistance

During this time, PenLight will continue to offer assistance programs including payment arrangements and qualifying discounts. We encourage anyone facing hardship to contact us and find out more about these programs. In addition, PenLight continues to partner with a variety of community organizations to help support those in need.

Project Help

In addition to the help listed above, our Board of Directors has approved the following temporary adjustments to our Project Help program:

Extending the program to the end of May

Increase funding

Adjusting application criteria

The adjusted application criteria will allow those in need to receive additional funds even if they have already received a bill credit through Project Help.

Additionally, individuals will be able to apply for assistance if they've recently been laid off.

We are here for our members. We are happy to be of help and provide information for additional community resources. Please contact our Member Services Department for assistance or additional resources at 253-857-5950.